HD Guide.

User Manual

Shaw)

You've decided you want better TV. Here's how to enjoy it.

Welcome to Shaw HD TV. To get the most out of your experience, it's best to know absolutely everything the service offers. Start exploring today and you'll find better and more convenient ways to entertain yourself. This guide contains all of the information, operating instructions and tips to help you get to the good stuff.

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Key features of your HD programming guide.

No need to search for the HD Channel anymore

HD Grouping: You can adjust your setting so that all HD channels are grouped together at the beginning of the channel listings.

Always get the HD feed when available: This feature automatically displays the HD version of many of our popular standard-definition (SD) channels without having to search for the higher channel number. For example, when you tune to channel 7, you will be instantly watching your program in widescreen, superior HD format. Just look for the HD icon next to the channel number.

To change your default settings, skip to page 28 for instructions.

Find your content fast

See only the channels you subscribe to: Save time when scrolling through the guide; what you see is what you get.

Favourites Lists: It's way more than favourite channels. Create multiple lists of your favourite channels and shows to save time browsing through the guide. Use pre-set lists like "Movies," "HD," "Sports" or customize your own.

To learn more about Favourites, go to page 22.

The best on demand experience

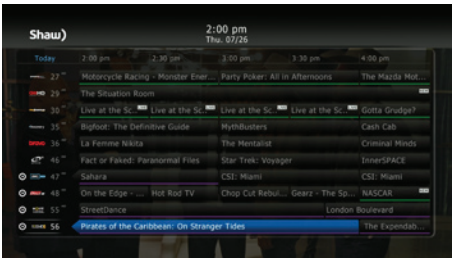
Access to the entire Shaw On Demand library: Access over 10,000 titles (including 1,700 movies in HD) all with the click of your remote.

Catch up on your favourite Primetime Shows with easy access to Shaw On Demand: Instantly access Shaw On Demand right from the guide on channels that feature On Demand content with the VOD quick launch. Tuned to Global to find you missed last week's Survivor episode? Just arrow left in the guide and view past episodes available. The new guide makes catching up on your favourite TV shows even easier. Just look for the On Demand icon next to the channel number.

To learn more about Shaw On Demand, go to page 24.

Customized guide views

Full Screen Guide view: Adjust the transparency of this guide in your Settings so you can browse the TV listings in high definition while viewing your current show in the background.



Traditional Guide: This view will be very similar to the guide you have traditionally been used to.

Mini Guide: Browse while viewing your programming uninterrupted.

Learn how to set your default guide view on page 27.

Using the Shaw Remote

The Shaw Remote

TV
Turns TV ON / OFF

Input
Used to cycle through video inputs on TV

Quick Menu
Press A to quickly access the key features of your programming guide and Digital TV service

On Demand
Accesses Shaw On Demand movies and TV shows

Guide
Displays the programming guide. Click more than once to cycle through alternate views

Arrows
Used to move highlighted section while in the guide or Shaw On Demand. Press the **UP** arrow to display the Quick Bar and Favourites Bar while watching TV

Info
Displays information for currently selected program

Last
Returns to last channel you were watching

Cable
Turns Digital Box ON / OFF

Setup
Hold for three seconds to begin the setup process

Menu
Displays Main Menu

Page up/down
Used in the programming guide and Shaw On Demand page navigation

Fav
Used to add channels or programs to your Favourites List while in the guide. In Shaw On Demand, press to add a title to your Wishlist

Day +/–
Used to move a day back or day forward in the programming guide

Video playback controls
Used to control playback of Shaw On Demand content

Tip: This information is also accessible on your TV. Simply press the **MENU** button, select "Help" and select "Shaw Remote."

Tip: If you are still having trouble programming your remote, visit **www.urcsuport.com/shaw** to locate your TV manufacturer's code.

How to program your Shaw Remote

- Press and hold **SETUP** until LED light blinks twice
- Press **TV POWER**
- Press and hold **OK**
- Release **OK** key when TV turns off

The Shaw Universal Remote

Setup
Used to program your TV, DVD Player or audio equipment

Menu
Displays Main Menu

Guide
Displays the programming guide. Click more than once to cycle through alternate views

Day +/–
Used to move a day back or day forward in the programming guide

Arrows
Used to move highlighted section while in the guide or Shaw On Demand. Press the **UP** arrow to display the Quick Bar and Favourites Bar while watching TV

Skip
Press to skip ahead 30 seconds when watching a recorded program on your HDPVR

Skip Back
Press to skip back 15 seconds when watching a recorded program on your HDPVR

List
Press to list recorded content on your HDPVR

Video Source
Used to view other devices connected to your TV (VCR or DVD Player)

Cable
If the Shaw Digital Box is not responding, try pressing this key first

Info
Displays information for currently selected program

Page Up/Down
Used in the programming guide and Shaw On Demand page navigation. Also skips five minutes ahead on an HDPVR

Fav
Used to add channels or programs to your Favourites List while in the guide. In Shaw On Demand, press to add a title to your Wishlist

On Demand
Accesses Shaw On Demand movies and TV shows

Music
Press to access Digital Music

Video Playback Controls
Used to control playback of PVR and Shaw On Demand content

Swap
Allows you to toggle between two live shows while recording both on your HDPVR

How to program your Shaw Remote

- Press and hold **SETUP** until LED light blinks twice
- Press **TV POWER**
- Press and hold **OK**
- Release **OK** key when TV turns off

For more information

For how-to videos and helpful tips on using Shaw's HD programming guide, refer to "Settings" or "Help" in the Main Menu of your guide, or visit **shaw.ca/hdguide**

Main menu

For easy access to all of your HD TV features, simply press **MENU** on your remote, then select from the options available, including Shaw On Demand, Events, Favourites, Settings and more. You can even order movies and TV content from Shaw On Demand right from the Main Menu.

These icons will appear in the Main Menu. Highlight and select an icon with your remote and you will immediately access the area indicated.

Events: Enjoy instant access to all of our Pay Per View events.

Shaw On Demand: Catch up on your programs or watch a flick.

Recordings: Directly access your recordings, scheduled recordings, series management, PVR Settings and more.

Search: Easily look for a specific program by actor, title or description.

Watch TV: Select this to view the channel you were last tuned to.

Guide: Easy access to the on-screen programming guide

Favourites: The third row of your Main Menu contains Favourites. Select this icon to create a new customized Favourite list or select from any of the pre-set (i.e. HD, Sports, etc.) or customized Favourites displayed. As you create new custom Favourite lists, they will also appear here.

Help: The help feature will provide you with all of the solutions you're seeking including various "How-to" videos.

Settings: View and customize your current settings or watch a variety of "How-to" videos to get you started.

My Orders: Quick access to your recently ordered Shaw On Demand content.

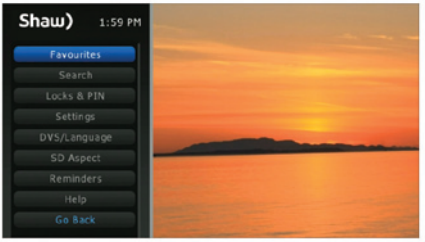
Wishlist: Easily access your current Shaw On Demand Wishlist.

Quick menu

Take a shortcut on your way to the key features of your programming guide and HD TV service. Simply press the A button on your remote once and the Quick Menu will appear over any video or guide screens. It's designed to allow you to launch directly into the guide features without having to navigate through various menus.

The Quick Menu changes and customizes your options depending on what features you're using.

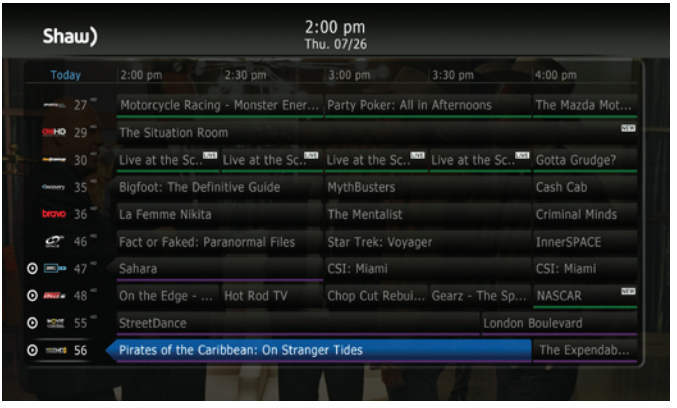
Live TV



On Demand

HD programming guide

This quickly answers the age-old question, "What's on TV?" The on-screen programming guide is your source for finding out what to watch; up to 14 days of listings can appear on the programming guide at the same time. Press **GUIDE** on your remote to access TV Listings. The first press brings you to the Full Screen Guide, second press is the Traditional Guide and the third press brings up the Mini Guide.


Shaw
2:00 pm
Thu. 07/26
Today
2:00 pm
2:30 pm
3:00 pm
3:30 pm
4:00 pm
27 Motorcycle Racing - Monster Ener... Party Poker: All in Afternoons The Mazda Mot...
29 The Situation Room
30 Live at the Sc.. Live at the Sc.. Live at the Sc.. Live at the Sc.. Gotta Grudge?
35 Bigfoot: The Definitive Guide MythBusters Cash Cab
36 La Femme Nikita The Mentalist Criminal Minds
46 Fact or Faked: Paranormal Files Star Trek: Voyager InnerSPACE
47 Sahara CSI: Miami CSI: Miami
48 On the Edge - ... Hot Rod TV Chop Cut Rebui... Gearz - The Sp... NASCAR
55 StreetDance London Boulevard
56 Pirates of the Caribbean: On Stranger Tides The Expendab...

Finding what you want to watch

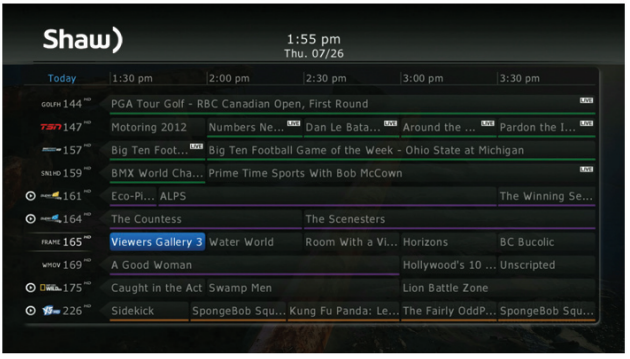
There are many ways to find the programs you want to watch:

1. **Browse by Guide:** To see all programming on every channel you subscribe to, press **GUIDE** and use the **ARROWS** to move from one channel to another or press **PAGE** to scroll through multiple channels at a time.
2. **Quick Bar:** Press the **ARROW** key and the Quick Bar will appear with program listings. You can use the **ARROWS** to see what's on different channels, and the **ARROWS** to see programming for different time slots. Press **EXIT** to dismiss the Quick Bar, or let it time out.
3. **Browse by Channel:** To see what's on other channels without missing a minute of what you're watching, press **GUIDE** three times and the Mini Guide will appear (make it appear sooner by changing your Guide View settings). To make a selection, press **OK** or to return to your program, press **EXIT**.
4. **Integrated Search:** Press the **MENU** button on your Shaw Remote and select **SEARCH**. For more information on how to use the Search function, go to page 20.
5. **Browse by Favourites:** To see a list of Favourites, press **MENU** and select from your customized or pre-set lists. To learn more about setting multiple lists of your favourite programming, go to page 22.
6. **Enter your channel number:** If you know the channel you wish to tune to, simply enter the channel number and wait as your channel changes. If you enter a channel number that does not exist while you are in the guide, you will be directed to the nearest channel. If you enter a channel number that does not exist while watching live TV, the channel number will appear red and remain on the current channel.

Colour coding

In the Guide, TV Listings appear in a grid format with channel numbers and network logos down the left side and times along the top. Some listings have a coloured underline to help you identify different types of programs:

- **Purple:** Movies
- **Green:** Sports
- **Orange:** Children's programs



Navigating full listings

- Press **GUIDE** to access your programming guide to search for program listings for the current time and up to 14 days in advance
- Use the ▲ ▼ **arrows** on your remote to navigate program titles, and the **arrow** ▶ to see program listings for later that day and for future days
- For faster searching:
  - Use the **PAGE** ▲ ▼ buttons on your remote while in the listings
  - Or press the **DAY** − + buttons on your remote to advance ahead a day at a time
- Press **INFO** on your remote to see detailed program information
- Highlight a program title and press **OK**. If the program is playing, you will tune to it. If the program is on later, you will see an information screen that provides program details and the option to set a reminder

Learn more about Reminders on page 20.

Recordings

Record your favourite programs and view them as many times as you want, whenever you want.

· Set series recordings

· Pause and rewind live television

· Rewind and replay programs so you don't miss a beat

· Built-in Dual Tuner lets you:

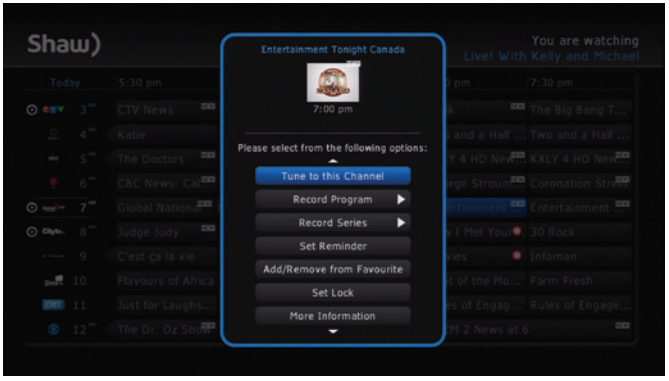
- Record one program while watching another
- Record two programs at the same time
- Watch a previously recorded program while recording two other programs at the same time

Setting up recordings

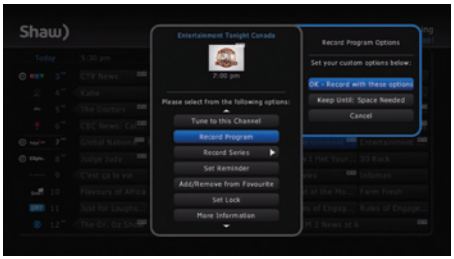
There are a number of ways to record your favourite shows and TV series:

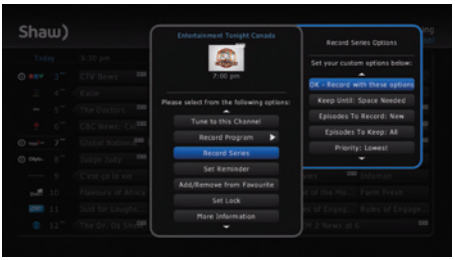
· Highlight a future program you wish to record and press **OK**

· From the Program Options Menu, select "Record program" and press **OK** or select "Record series" to set up a series recording



- To customize your recording options, **ARROW** ▶ to set your Program or Series Recording options and/or storage settings



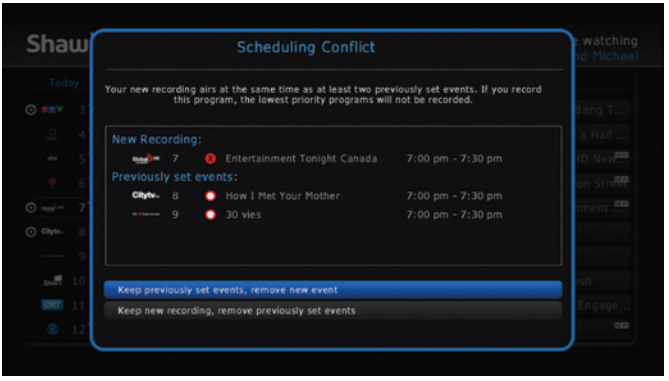


· The simplest way to set a recording is to highlight the program and press the ● **Button** on your remote.

- Pressing the ● **Button** once will bring up the Program Options Menu

- Pressing the ● **Button** again is a short-cut to begin a single recording

· If there is a conflict (two or more programs scheduled to record at the same time), a message will appear prompting you to cancel one of the recordings.


Scheduling Conflict
Your new recording airs at the same time as at least two previously set events. If you record this program, the lowest priority programs will not be recorded.
New Recording:
7 Entertainment Tonight Canada 7:00 pm - 7:30 pm
Previously set events:
8 How I Met Your Mother 7:00 pm - 7:30 pm
9 30 vies 7:00 pm - 7:30 pm
Keep previously set events, remove new event
Keep new recording, remove previously set events

Accessing your recordings

· Press the **LIST** button on your remote; or

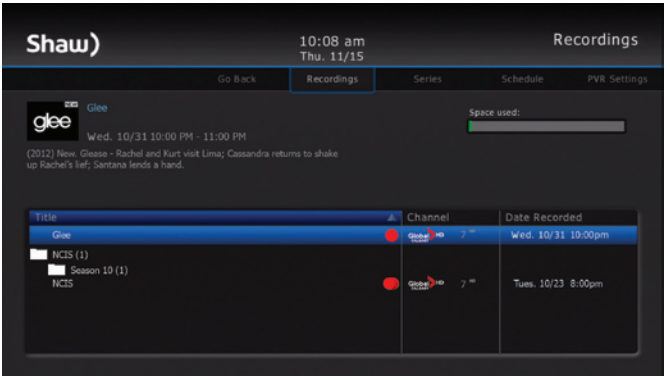
· Press **MENU** and select “Recordings”

Both methods take you to the “Recordings” tab

· In this screen you can see all of your recordings, when they were recorded and what channel they were recorded from

· Using these headings, you can choose how you would like to sort your recordings by highlighting “Title”, “Channel” or “Date Recorded” and pressing **OK**

· Series recordings are grouped together in folders – highlight the folder and press **OK** to expand and see each individual recording



On this screen, you’ll also see the space used on your hard drive:

· When the green bar turns yellow, your hard drive is 80% full

· When the yellow bar turns red, your hard drive is 95% full

· An alert will pop up to let you know if you’ve run out of space. You will be prompted to delete some of your recordings.

Note: To increase your storage capacity, a PVR Expander can be purchased from Shaw

Another way to access your recordings is through the Recordings Bar. Very similar to the Quick Bar or Favourites Bar, it gives you quick access to all of your recordings. While watching a recording, **ARROW** ▲ to bring up your Recordings Bar:

· Use the ◀ ▶ **ARROWS** to see all episodes within a series folder

· Use the ▲ ▼ **ARROWS** to scroll through other programs or series folders

Recording icons

Single Recording	Series Recording	
		Program scheduled to record
		Actively recording or previously recorded program
		Program was not recorded – this could be due to a number of reasons including duplicate recordings
		Recording schedule conflict – more than two programs may be scheduled to record at the same time; check your recording schedule and adjust where necessary
		Scheduled program is missing – check your TV listings to ensure this program has not been moved to another time

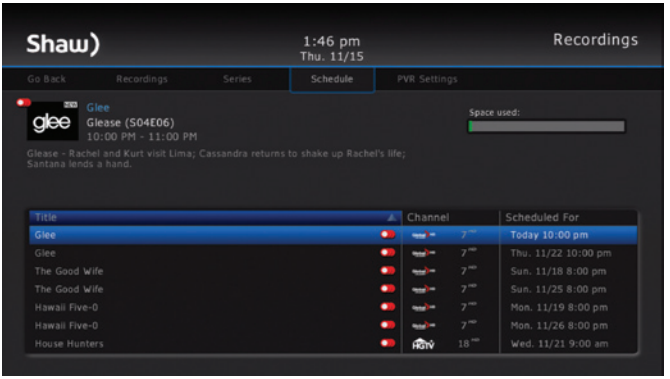
Recording management icons

Complete Recording	Interrupted Recording	
		Your hard drive is almost full. Based on your settings, this program will soon be automatically deleted to make room for additional recordings.
		This recording has been protected from automatic deletion.

Managing Recordings

Scheduled recordings

Access all of your future scheduled recordings in one place for easy management. Here you can cancel a recording, change the series options or change the storage settings. Just press the **MENU** button on your remote, select “Recordings”, **ARROW** ▶ to “Schedule” and press **OK**.



Series recording management

To quickly access only your Series Recordings, press the **MENU** button on your remote, select “Recordings”, **ARROW** ▶ to “Series” and press **OK**. Here you can change your series recording options or the series recording priority. In the event of a series recording conflict, the highest priority series will record.

Shaw
10:14 am
Thu. 11/15
Recordings
Series Priority
1. Glee
2. Kitchen Nightmares
3. The Good Wife
4. Hawaii Five-0
5. House Hunters
6. House Hunters International
7. Kitchen Cousins
Space used:
Press OK to adjust the Series Options for the highlighted program.
You can change a series recording priority by highlighting it, pressing the LEFT arrow on your remote, and using the UP/DOWN arrows to make a priority higher or lower.
Tip: In the event of a recording conflict, the highest priority series will be recorded.

PVR Settings

This is where you can set the defaults for your single, series, and live recordings. You can always adjust the settings on an individual recording through the Program Options Menu, “Schedule” tab or through the “Series” tab.

You can access your PVR Settings through the Main Menu by selecting:

· “Recordings”, **ARROW** ▶ to “PVR Settings” and select **OK**; or

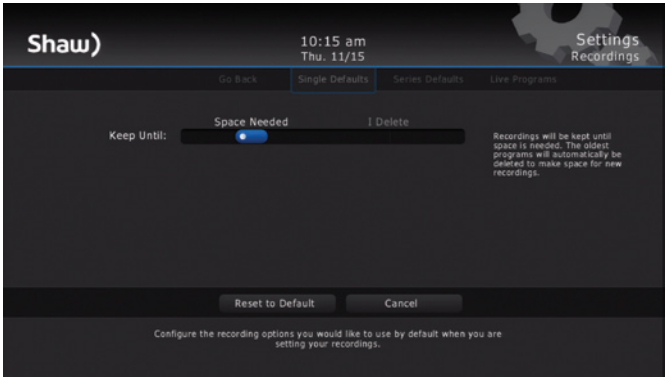
· “Settings”, **ARROW** ▼ to “PVR Settings” and select **OK**

· Then use the ◀ ▶ **ARROW** keys and press **OK** to make your selection

Single Defaults:

· Keep Until – Choose whether or not to keep your single episode recordings until space is needed on your hard drive or choose to protect them and keep only until you manually delete

· The oldest (and non-protected) programs will delete first, if space is needed



Series Defaults:

· Keep Until – Choose whether or not to keep your single episode recordings until space is needed on your hard drive or choose to protect them and keep only until you manually delete

· Priority – Choose whether newly created series recordings take higher or lower priority over previously scheduled series

· Episodes to Record – Select “New” to record only new episodes in your series folder or select “All” to record new and repeats

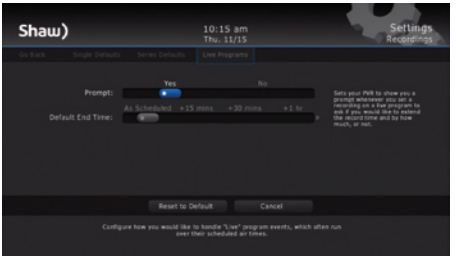
· Episodes to Keep – Choose how many episodes you’d like to store in your series folder. If you select a number other than “All”, the older episodes will be replaced by new episodes

Live Programs:

Live programming often runs over the time scheduled in the programming guide. To ensure you don’t miss a thing, the guide can alert you when a program is live and you can easily lengthen the planned recording time.

· Prompt – Choose whether or not you would like to be alerted when scheduling a live recording

· Default End Time – Choose when you would like the live recording to end

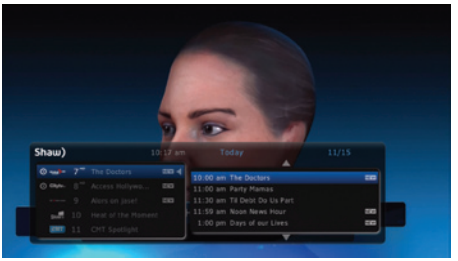


Live TV Buffer

While watching live TV, your HDPVR automatically stores a limited amount of programming in what is called the “buffer”. You can access programming in the buffer as long as you do not change the channel.

There are a number of ways to access stored programming in the buffer:

- Simply press **REWIND**
- **ARROW** ▲ to access the Quick Bar then **ARROW** ◀ to go back to a previous program and select **OK**
- While watching live TV, press OK and use your ◀ ▶ **ARROWS** to select a previous program.



Tip: While using the Mini Guide, highlight the channel you are currently on and ARROW ▶. Here you can ARROW ▲ to select a previous program; press OK to select.

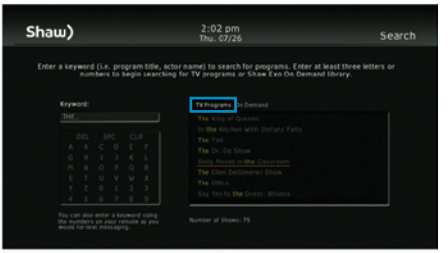
Recording in High-Definition (HD)

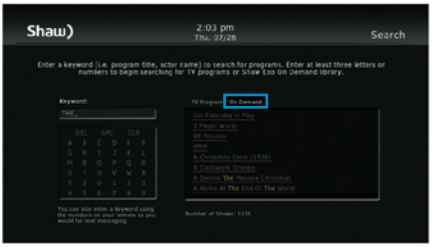
With Shaw’s HD Guide, when you are subscribed to both the SD and HD version of a network, you will automatically receive the High-Definition feed, even if you are tuned to the Standard-Definition channel number. Therefore, your recordings on these channels will be in High-Definition. This ensures you always receive the best picture quality available.

Search

Search allows you to find a specific program by entering the first few letters of a keyword (i.e. program title, actor name).

- From the main menu, select search
- Use the **ARROW** keys to highlight the letters you want
- Then press **OK** to select the letter and then advance to the next letter
- Enter at least three letters or numbers for results to display
- **ARROW** over right and select the “TV Programs” tab to view your search results in the Guide. Selecting the “On Demand” tab will display results pulled from Shaw On Demand content
- Using your ▲ ▼ buttons, highlight the program you want to watch and press **OK**


Shaw)
2:02 pm
Thu. 07/26
Search
Enter a keyword (i.e. program title, actor name) to search for programs. Enter at least three letters or numbers to begin searching for TV programs or Shaw Exo On Demand library.
Keyword:
TV Programs
On Demand


Shaw)
2:03 pm
Thu. 07/26
Search
Enter a keyword (i.e. program title, actor name) to search for programs. Enter at least three letters or numbers to begin searching for TV programs or Shaw Exo On Demand library.
Keyword:
TV Programs
On Demand

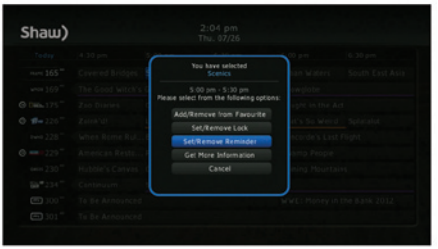
Learn more about finding your content by watching the help video. Simply press the MENU button on your remote and select “Help.”

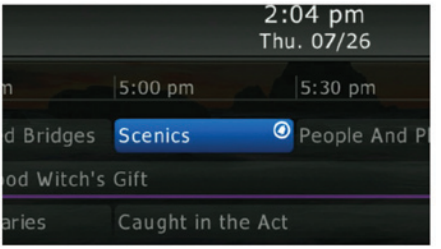
Tip: You can also use your key pad similar to how you would for SMS text messaging. For example, press **2** three times for the letter “**C**.”

Tip: Colour coding is available in the TV Program search tab, for quick identification of programming.

Reminders

Setting reminders is easier than ever. You can set Reminders so you don’t miss shows you want to watch. While in the Guide, simply highlight your selection, press **OK**, and select “Set/Remove Reminder.” Your Reminder will appear one minute before your show is set to begin. You can access a full list of reminders by pressing A on your remote then selecting “Reminders” from the Quick Menu.





Browse while watching TV uninterrupted

Quick bar

Press **ARROW** ▲ once to see the Quick Bar, which allows you to see what programming is coming up next.

- Press **ARROW** ▲ ▼ to browse channels
- When you find a program you like, press **OK** to tune to that program or press **INFO** for more program details

At any time, press the **INFO** button on your remote to see the information for the program you are watching.

Mini Guide

The Mini Guide allows you to watch TV and view program listings without having to leave the program you are watching or go to the full screen guide. To access the Mini Guide, press the **GUIDE** button on your remote three times (default setting). Use the ▲ ▼ **ARROWS** to see listings on other channels and the ▶ **ARROW** to see future listings on the channel highlighted. At any time, press **INFO** to see additional information about that program.

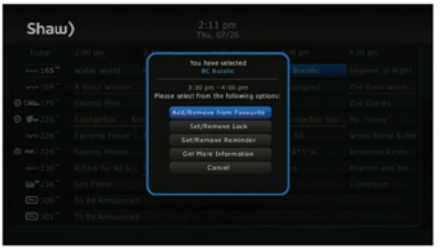
Favourites

It's okay to admit it: You love some of your programs more than others. The Favourites feature on this guide goes way beyond your Favourite channels – it's the content YOU want to watch. You can create up to five customized Favourites. For example, love Baseball, Sci-Fi and NCIS? You can set your customized Favourite list to only show current baseball games, movies and TV shows in the Sci-Fi genre and episodes of NCIS. Your Favourites truly are customized by you. Your Favourites are also easily accessible in the third row of your Main Menu.

When applying a specific Favourites list, all current programming that is not included in your Favourite criteria is filtered out, so you only browse the programming you want to watch now.

Creating favourites lists

To create a Favourites list, select "Add Favourite" from the Main Menu or press the A button, select "Favourites" and select "Create New Favourite." Start by selecting a category – for example Sports, then unselect all subcategories except Baseball.



Adding to favourites lists

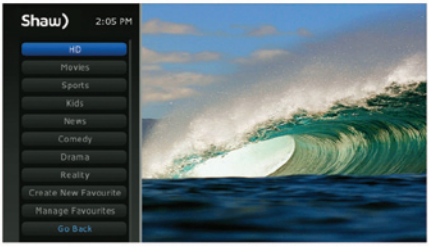
To add channels or programs to your Favourites list, simply use the ◁ ▽ **ARROWS** to locate the program in the guide and press the **FAV**/♥ button on your Shaw Remote. Follow the on-screen prompts to add the program or channel to an existing Favourites list or to set up a new Favourites list.

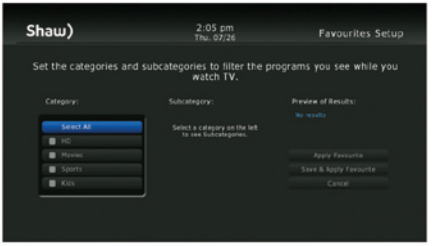
Managing favourites lists

For more options, use your Quick Menu. Simply press the A button on your remote and select "Favourites."

To remove a channel or program from one of your Favourites lists or to delete a Favourites list:

- Select "Manage Favourites" and follow the on-screen prompts
- To apply a Favourites list and see what's on right now:
- Highlight the Favourites list you wish to apply and press **OK**
- When you add a program or channel to a Favourites list, that Favourites list is automatically applied





Favourites bar

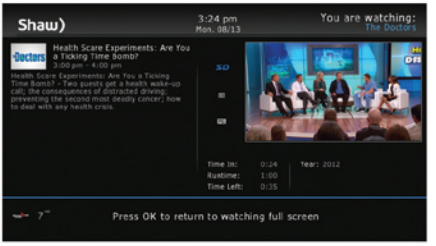
To access your Favourites while a Favourites list is being applied:

- Press ▲ **ARROW** to bring up the Favourites Bar
- Your Favourites Bar, which looks similar to your Quick Bar, displays all current filtered programming that falls within your Favourites criteria and is currently on TV
- ◀ ▶ **ARROW** to scroll through this filtered programming

Learn more about using the Favourites function by watching the help video. Simply press the MENU button on your remote and select "Help."

Program information

Program information screen

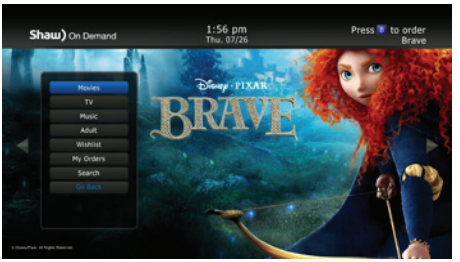

Shaw
3:24 pm
Mon. 08/13
You are watching:
The Doctors
Doctors
Health Scare Experiments: Are You a Ticking Time Bomb?
3:00 pm - 4:00 pm
Health Scare Experiments: Are You a Ticking Time Bomb? - Two guests get a health wake-up call; the consequences of distracted driving; preventing the second most deadly cancer; how to deal with any health crisis.
SD
HD
DVR
Time In: 0:24
Runtime: 1:00
Time Left: 0:35
Year: 2012
Press OK to return to watching full screen

The names of most TV shows don't really tell you the whole story. If you crave more information about what you're getting into, your Traditional Guide can instantly give you a brief overview of the TV show. Instant information includes program title, start/end time, program rating and a brief program description.

If you want to access more information on a program while viewing listings in any guide or watching TV or while in VOD, press the **INFO** button on your remote. Here you can read a longer description about the program, as well as additional details, such as release year, rating, and run time.

Shaw On Demand

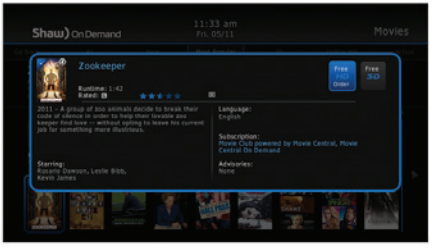
Using your Shaw Remote, you can instantly access movies, TV series and much more whenever you like.



- To access Shaw On Demand on your TV, simply press the **ON DEMAND** button on your remote. You can also access through the Main Menu or through the programming guide on certain channels
- Once you're in On Demand, use the ◀ ▶ **ARROWS** to select the category you wish to view
- Press the ▼ **ARROW** to enter that category
- Using the **PAGE** ▲ ▼ buttons will take you through pages of titles for that category

Tip: Customize your view by choosing one, two or three rows of titles displayed.

- Highlight what you want to watch using the ◀ ▶ **ARROWS** to see the title, price, short description and rating. Press **INFO** to see a full description of your selection.
- Select **OK** to confirm your order and enjoy
- Access the entire Shaw On Demand library and choose from over 10,000 titles with thousands in HD
- On Demand content ordered will appear on your regular Shaw invoice. Adult content will be discreetly billed



- The following icons are used in Shaw On Demand to indicate:

✓ **Subscribed:** This is content included for free in your monthly subscription

✓ **Ordered:** This is content you have rented and is still available for viewing

! **About to expire:** This is content you have rented and will soon expire

★ **Wishlist:** This is content you have added to your Wishlist

Wishlist

Find a movie you would like to watch at a later date? Just add it to your Wishlist. Adding movies to your Wishlist saves you time when searching for a movie you want to watch.

- Simply highlight your selection and press the **FAV/♥** button on your remote.
- Removing an item from your Wishlist is just as easy; simply press the **FAV/♥** button once more.
- To access your Wishlist, press the **MENU** button on your Shaw Remote and select Wishlist or access your Wishlist in the On Demand store.

My orders

To access recently ordered Shaw On Demand content, simply press the **MENU** button on your Shaw Remote and select "My Orders." You can also access My Orders from the Shaw On Demand Menu.

Tip: You can also order featured movies directly from the On Demand landing page by pressing the B button on your remote.

VOD quick launch

You can access Shaw On Demand directly through your programming guide. Simply look for the Shaw On Demand icon next to the network logo and **ARROW ◀**. This can be found next to channels that offer On Demand content. This will take you directly to the content available from that network.

Learn more about using Shaw On Demand by watching the help video. Simply press the MENU button on your remote and select "Help."

Events

Instantly order Pay Per View (PPV) programs and live events like UFC® and WWE using your programming guide.

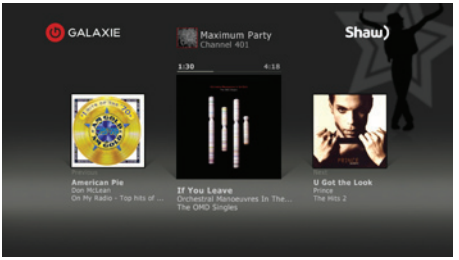
- Simply press **MENU** and select the events icon
- When you find a program or live event of interest, highlight the title and press **OK** for the Information Screen
- Follow the on-screen prompts* to complete and confirm your order

If the program is scheduled to air at a future time, a reminder is automatically set to notify you of your order before the program begins. PPV events will appear on your regular Shaw invoice.

*Some areas may require a toll-free call to confirm your order. The phone number will appear on your screen.

Digital music

It's just like the music they have at bars and restaurants: no DJs, no wacky banter, no commercials, and the music is continuous. With a variety of genres available, there's something for everyone.



To access Digital Music:

- Press the **MUSIC** button directly on your Shaw Remote
- Press **OK** to tune

Digital Music channels may also be set as Favourites so you can quickly navigate through your favourite music channels.

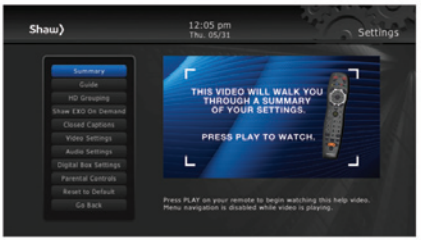
Refer to the Favourites section for more information on page 22

Adjusting your settings

You can activate and customize certain guide features such as your default guide view, Parental Controls, Audio settings, Language and more.

For additional help, short videos on each setting are also available to view.

To get started, press the **MENU** button and select the Settings icon. Use the **ARROWS** to select from the following setup options:

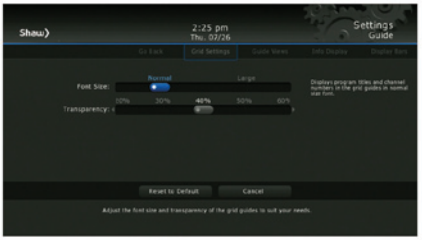


Summary

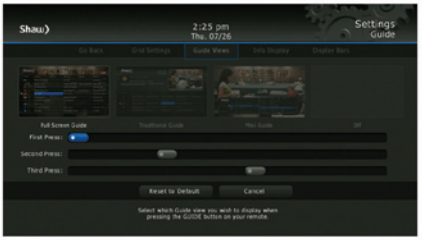
This screen shows you a summary of your key settings. For quick and easy access, you can click through to change any of these settings.

Guide

Grid Settings: Adjust the font size and transparency of the grid guides to suit your needs.



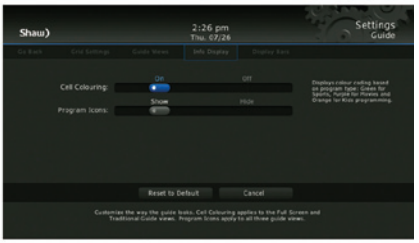
Guide Views: Select which Guide view you wish to display when pressing the **GUIDE** button once, twice or three times on your remote. There are 3 guide views in total: Full Screen Grid, Mini Guide and Traditional Guide.



Adjusting your settings

Guide

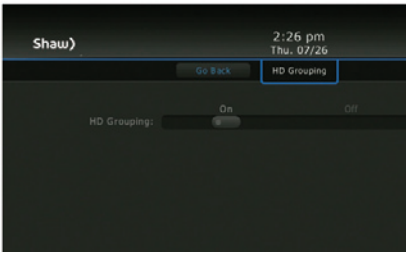
Info Display: Customize the way the guide looks including cell colouring and hiding/ displaying program icons.



Display Bars: Adjust the length of time the Quick Bar and Favourite Bar remain on your screen.

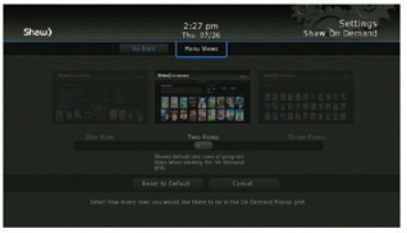
HD grouping

Choose to group your HD channels together for easier browsing of HD content. Or, choose to have the guide display your channels in numerical order, with HD and standard-definition (SD) channels mixed together.



Shaw On Demand

Choose your Shaw On Demand menu display options. One, two or three rows of content can be displayed.

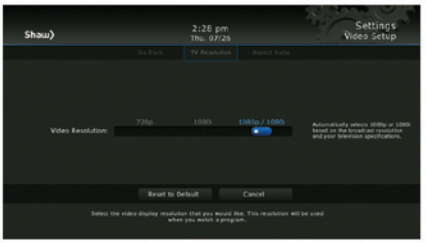


Closed captions

Adjust how you would like your Closed Captions to display including font size and font style.

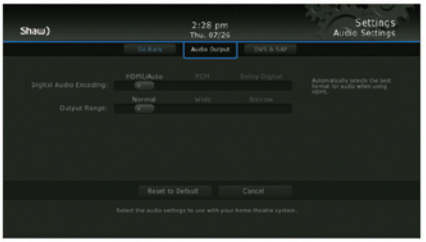
Video set up

Select your default setting for video resolution including 720p, 1080i and 1080p. You can also set your default settings when viewing programs in Standard Definition by adjusting the Aspect Ratio.



Audio settings

Select the audio settings to use with your home theatre system as well as enable DVS and SAP.



Digital box settings

Change the settings for your HD Box including:

Front Panel Display: Time or current channel, time format (12 hr or 24 hr clock) and brightness.

Power Saver: Save energy by adjusting the length of time your digital box stays powered on with no remote interaction.

Parental controls

Set locks for movie and TV ratings, set or update your purchase PIN and enable or disable your purchase PIN.

Learn more about Parental Controls on page 30.

Reset to default

Select this option if you would like to reset any or all of your settings to the default settings.

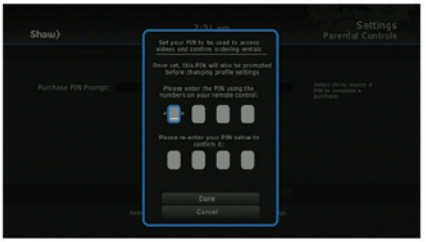
Parental controls

Rating locks

To lock programs according to their rating, press **Menu** and select “Settings.” From the Settings menu, select “Parental Controls.” Here you can set the max TV rating or max movie rating accessible without having to enter a PIN. You can also manage unrated content and hide adult programming titles. When you set a rating, you will be prompted to enter your PIN.

Purchase PIN

You also have the ability to set a Purchase PIN, preventing any unauthorized PPV or Shaw On Demand orders. Press **MENU**, select “Settings” then select “Parental Controls.” **ARROW** ▼ to the PIN tab and follow the on-screen instructions.



Channel locks

To lock a channel:

- Press **GUIDE**
- Use the ▲▼ buttons to find the channel you wish to lock
- **ARROW** right to highlight a future program and select **OK**
- Select “Set/Remove Lock”
- Press **OK** and enter PIN if prompted and select “Lock this channel”

You can unlock a channel using your PIN. To unlock a channel:

- Highlight the channel you wish to unlock within the Guide, select **OK**
- Here you can follow the prompts to temporarily unlock, permanently unlock or keep the channel locked

More support

Help videos

To access help videos including setting up your Favourites, how to use Shaw On Demand, finding your content and more, simply go to your Main Menu by pressing the **MENU** button on your Shaw Remote and select “Help.”

Remote guides

For a diagram on the different functions of your remote, press **MENU**, select “Help” and select “Shaw Remotes.”

Settings videos

Do you have any questions related to your Settings? Many of these questions can be answered in short how-to-videos on the Setting page. To access your Settings, press the **MENU** button and select “Settings.”

Installing your HD box

For quick and easy installation, visit **shaw.ca/activations** or follow the instructions included with your HD Box or HDPVR.

Warranty

Shaw provides a warranty on cable boxes and other hardware used to access Shaw’s services (the “Hardware”). The warranty is for three (3) years on new Hardware, one (1) year for refurbished Hardware, and covers defects in materials and workmanship under normal use. The warranty period begins on the date of original purchase of the Hardware from Shaw or an authorized reseller. Any Hardware or part of the Hardware replaced pursuant to a warranty claim will not extend the warranty period. Refurbished Hardware or parts may be used to replace or repair any damaged Hardware covered by this warranty. If Hardware needs to be replaced, Shaw reserves the right to replace the Hardware with a different model that provides comparable functionality as the original product. Warranty claims must be submitted to Shaw within the applicable warranty period.

The above warranty does not extend to (i) Hardware subjected to accident, misuse, neglect, alteration, modification and/or customization, improper handling, improper storage, improper use, improper installation or unauthorized repair, or (ii) cosmetic problems or defects which result from normal wear and tear under ordinary use of the Hardware.

The warranty provided above is in lieu of and excludes all other liabilities, warranties, guarantees or conditions written or oral, statutory, common law, expressed or implied, including warranties or implied conditions as to non-infringement, merchantability or fitness for a particular purpose and shall constitute Shaw’s sole obligation and liability and the original purchaser’s sole remedy in contract, tort or otherwise in respect of the Hardware.

HD_MAN_NOV12

Shaw